

QR-PATROL USER GUIDE

Mobile application



A guard tour system

A LITTLE BIT ABOUT QR-PATROL

Q R-Patrol is an innovative guard tour monitoring system which helps security companies manage their guards and officers remotely in real-time and get full control over the guard tours accomplished in any location worldwide.

*“ Safety is as simple as ABC.
Always Be Careful. ”*

Q R-Patrol guard tour system relieves officers from daily time consuming processes such as filling paper reports and making repetitive phone calls to the Monitoring Center that provoke confusion and misunderstandings. The whole procedure is defined by strict guidelines and simple actions to take. Guards and officers can quickly send incidents reports, implement patrols and any other guard service by taking advantage of the last innovations in technology.

*“ Don't learn safety by accident,
Accidents hurt, safety doesn't. ”*

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✓ Introduction

QR-Patrol is a real time guard monitoring system which skyrockets the efficiency of security companies and offer them the ability to upgrade their services via technology.



Mobile - smartphone technology use



Real-time email notifications



Cloud infrastructure - minimum cost required



Instant activities reports and history logs



GPS position tracking

START QR-PATROL

Download the mobile application from the App store or Android Market:



Connect to the events browser, running <https://followmystaff.com>. At user login screen enter **demo** and **demo** (user and pass)

Run QR-Patrol mobile application!

✓ Main screen

Start a patrol tour

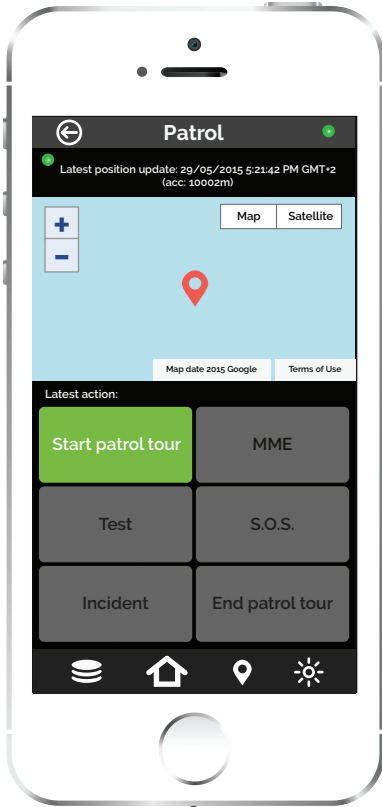
View active
scheduled routes



Manage guards'
credentials

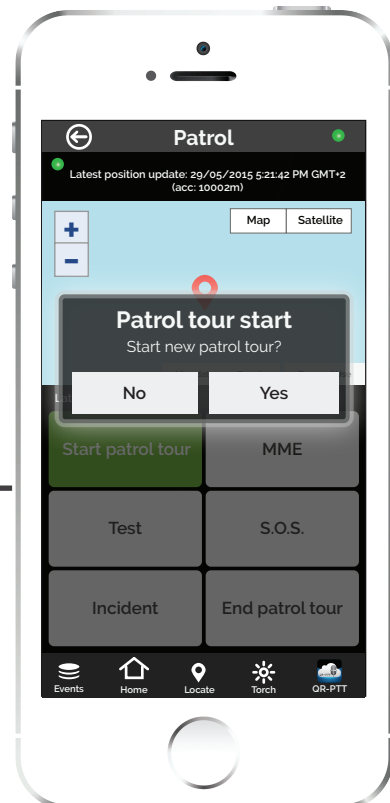
Assign checkpoints
to assets

✓ Start a patrol



By selecting **Patrol** button, the Patrol screen appears and the **Start Patrol tour** button becomes available.

Press **Start patrol tour** and select yes in the popup window. A start event is sent to the cloud server.



✓ Basic buttons

Scan a QR-code or Beacon

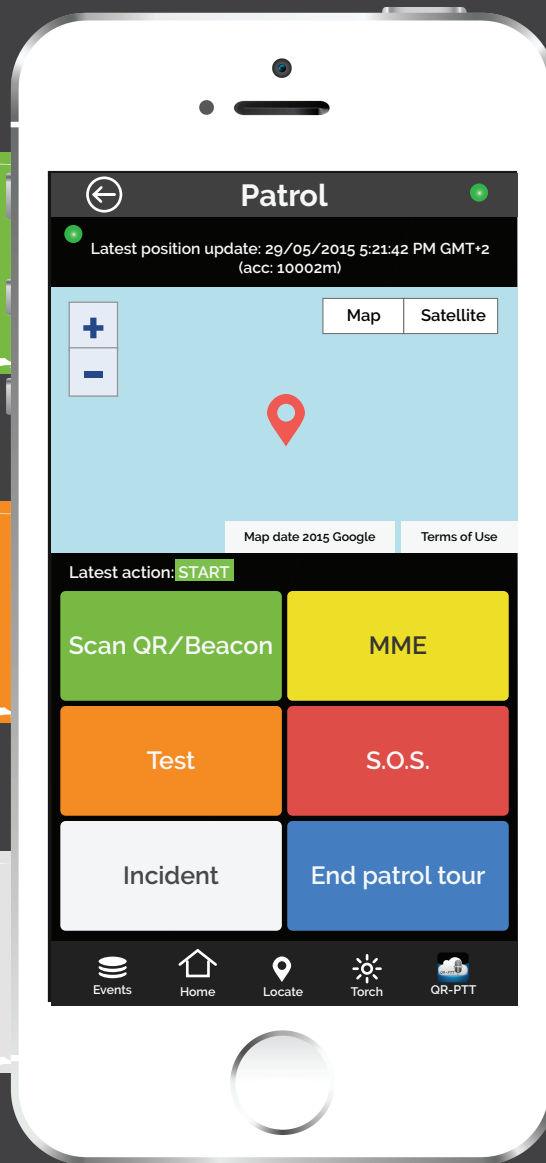
Check guards' position / state

Send incident report (e.g. broken window)

Send image/text/voice & add signature

Send SOS alerts via email and SMS

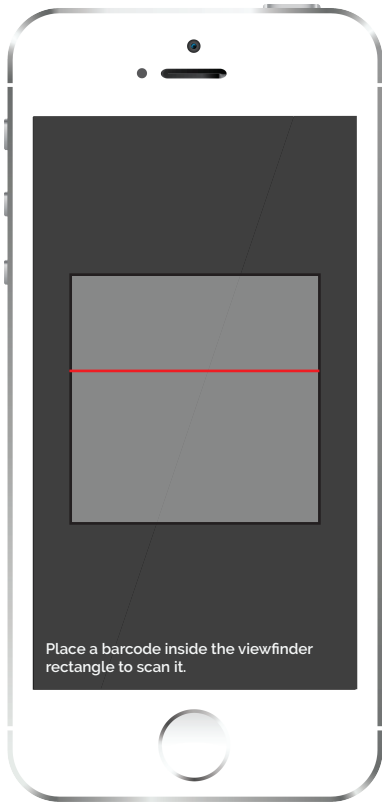
End a patrol tour



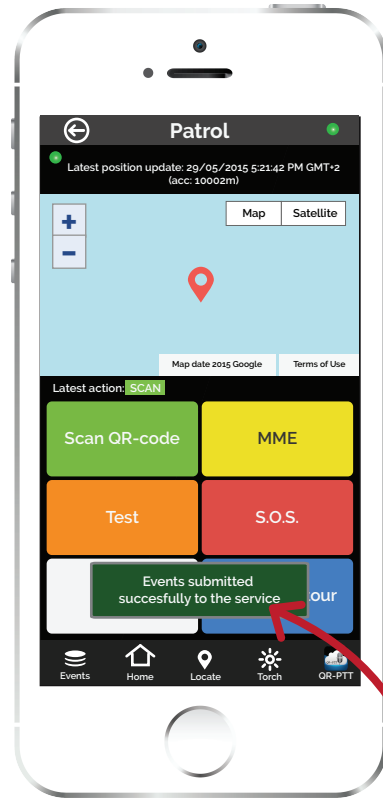
In case of an NFC tag, simply pass the smartphone above NFC in order to scan it.



✓ Scan checkpoints



Select **Scan QR-code** to start the camera

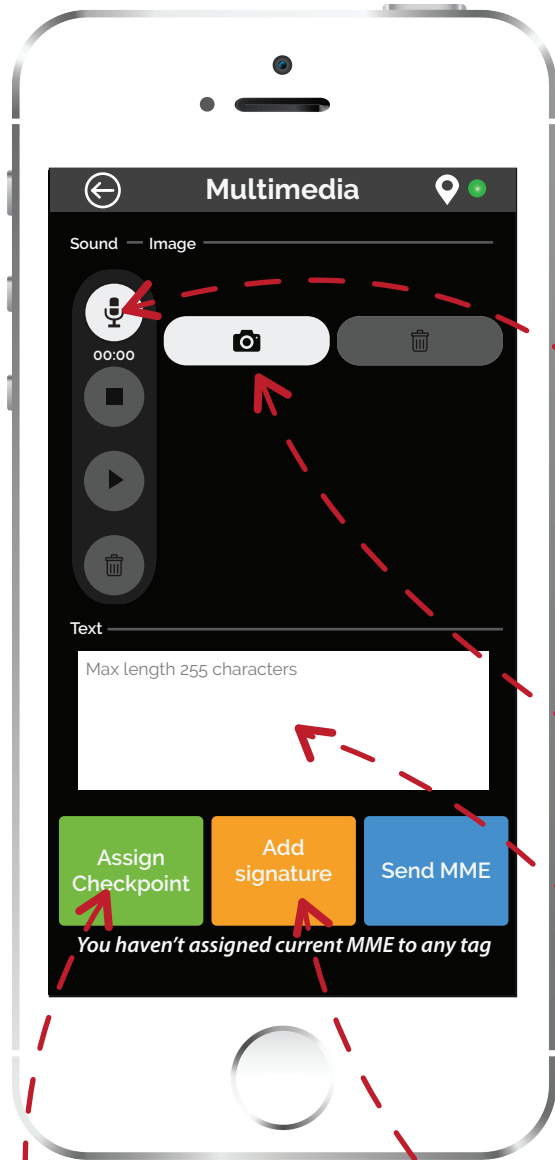


The scan event is submitted to the server

When a checkpoint is scanned and the smartphone is connected to the Internet, an event is sent immediately to the monitoring center via the cloud server. The same occurs in every incident sent to the cloud server (e.g. test, SOS, etc) and the monitoring center is informed in real-time for any occurring incident.



✓ Multimedia options



Select **MME** button from the basic screen to bring up the Multimedia screen

Press to record voice from microphone

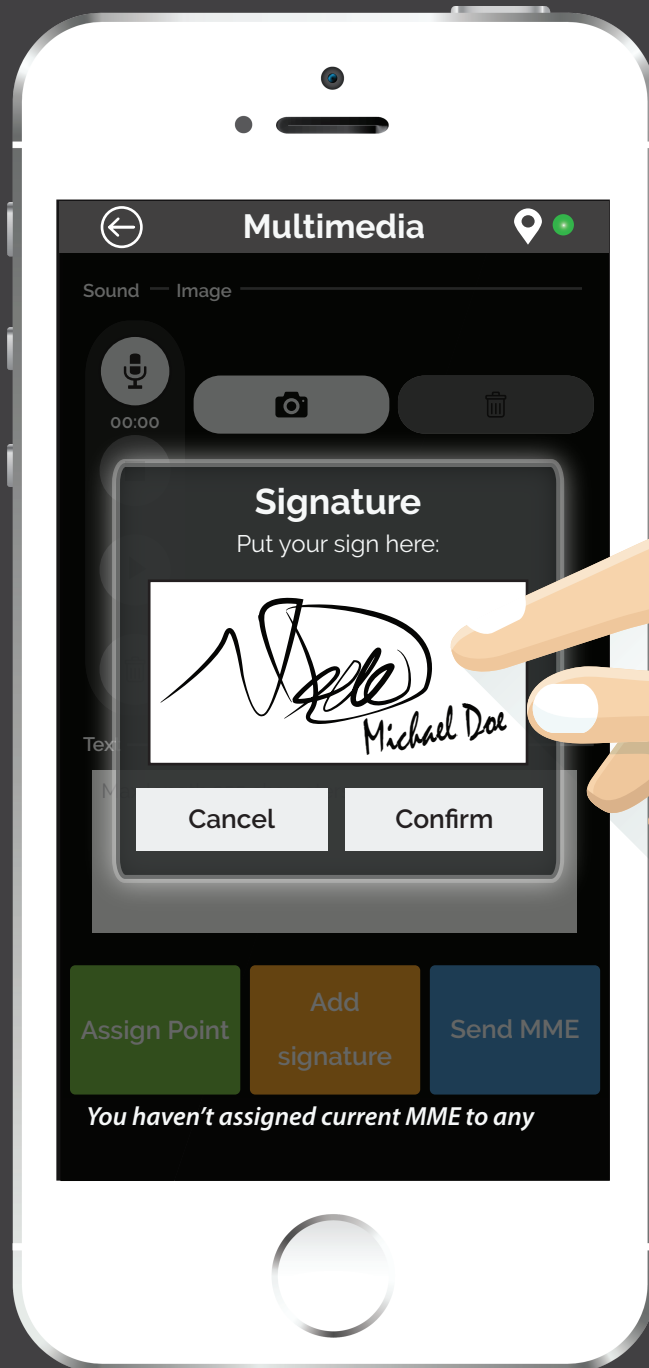
Take an instant photo

Write a text message

Assign multimedia event to a checkpoint

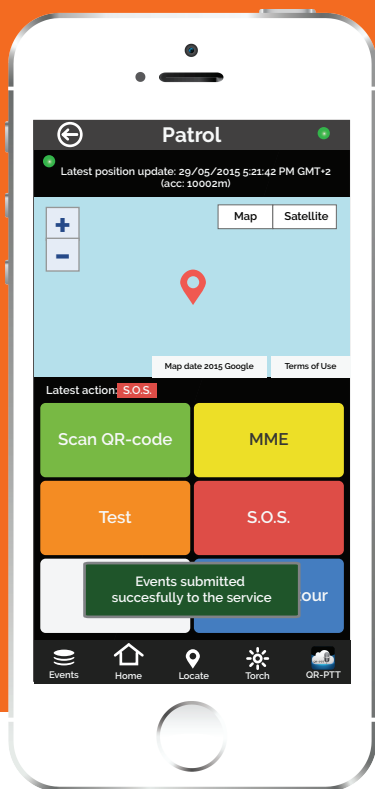
Add your signature

✓ Multimedia options



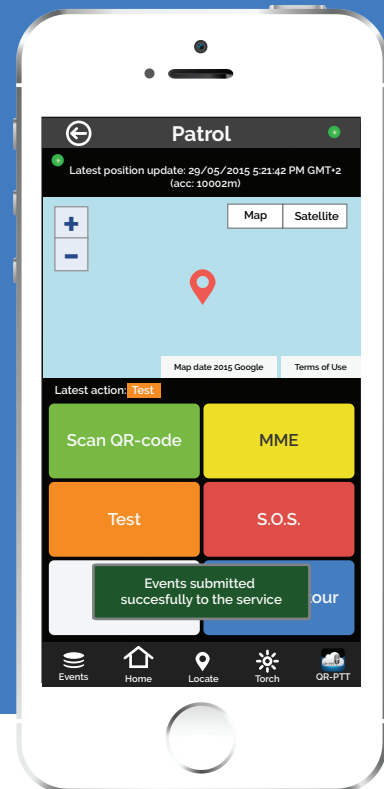
✓ Test alert - SOS alert

TEST



When a guard presses the **Test** button, a test event including timestamp and position coordinates is sent to the cloud server to ensure that everything regarding the patrol tour is ok.

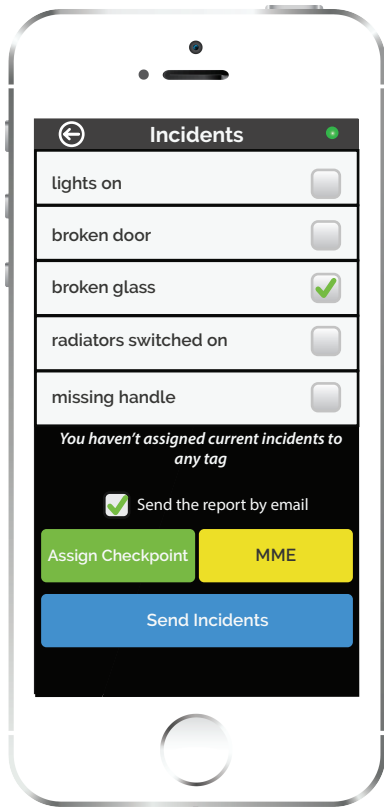
SOS



In case the guard comes up with an urgent situation, then he can press immediately the **SOS** button and send an instant notification and alarm to the monitoring center that an immediate action has to be taken. In addition, an SMS message informing about the alert can be sent up to 3 numbers.

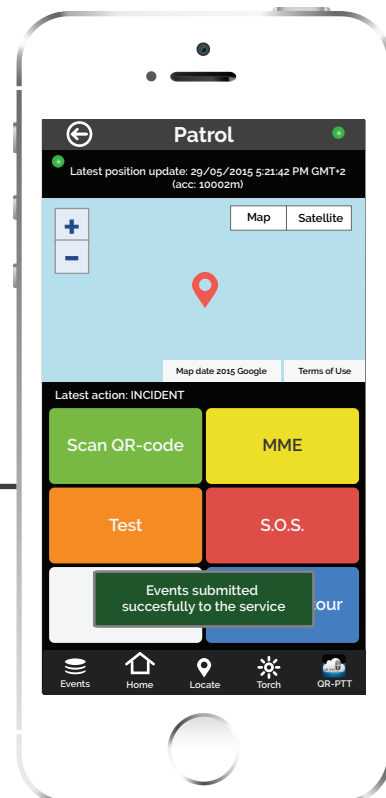


Incidents



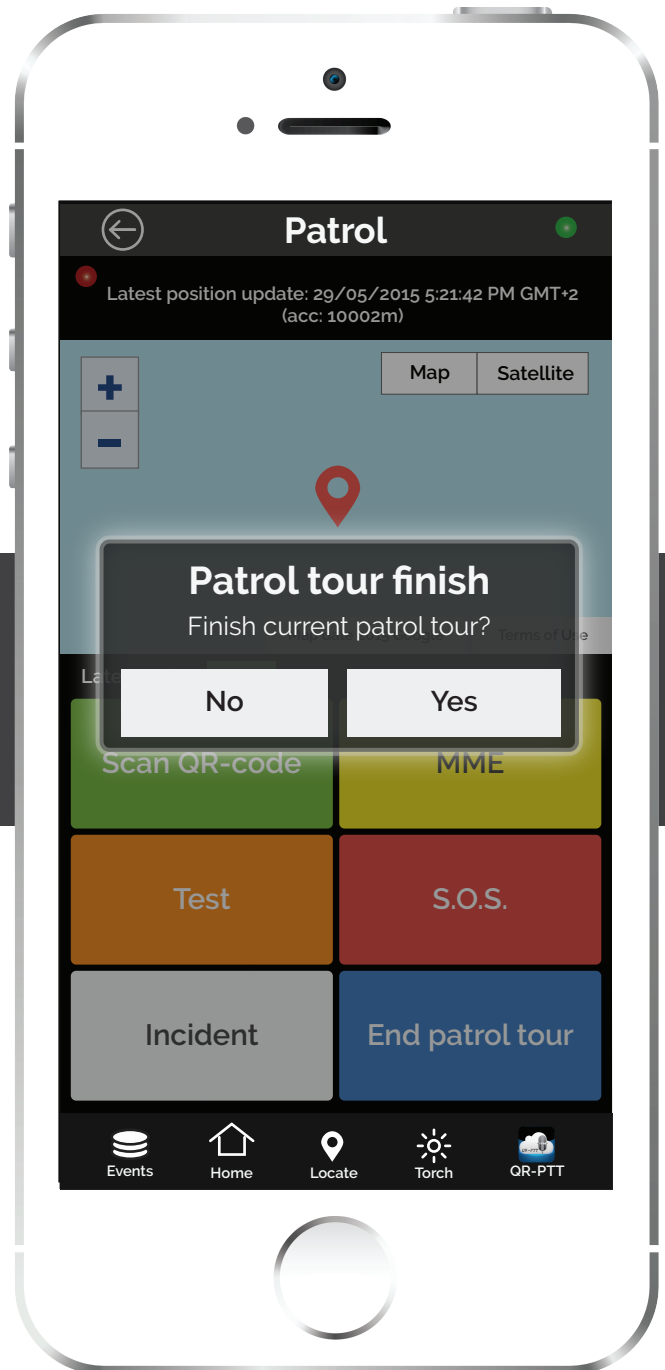
Select **Incident** button, to bring up Incident screen. Choose any incident, attach a MME or assign a point and send to clients via email.

Press **Send incidents** to send the incidents in real-time. A notification appears that an event has been sent to the cloud server.



✓ End patrol

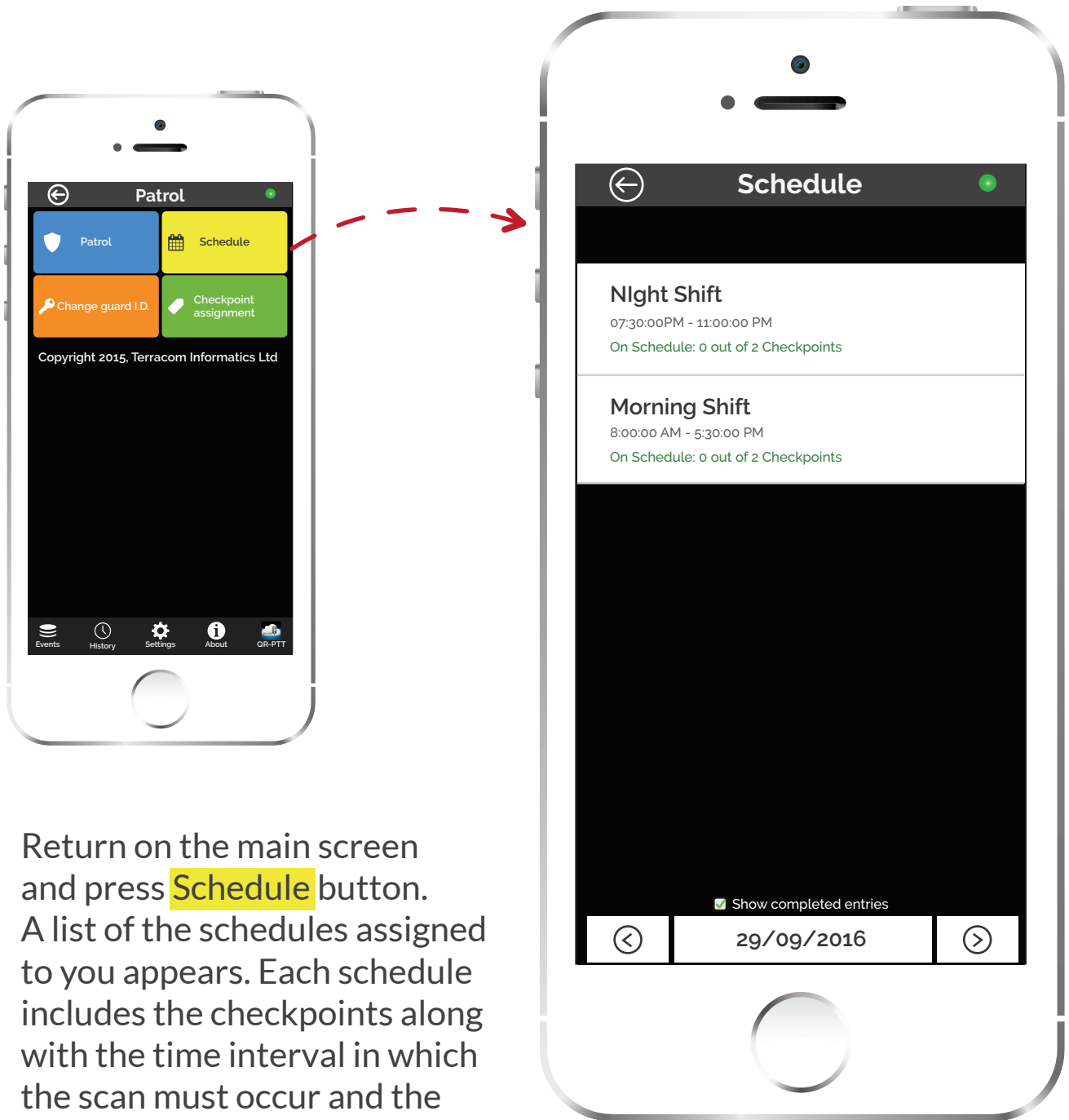
○ Select **End Patrol tour** to finish the current Patrol tour. A finish event is sent immediately to the cloud server.



○ At any moment, you can return to the main screen for more options, such as:

- Start/continue a new patrol
- View schedules
- Change guard ID
- Assign checkpoints

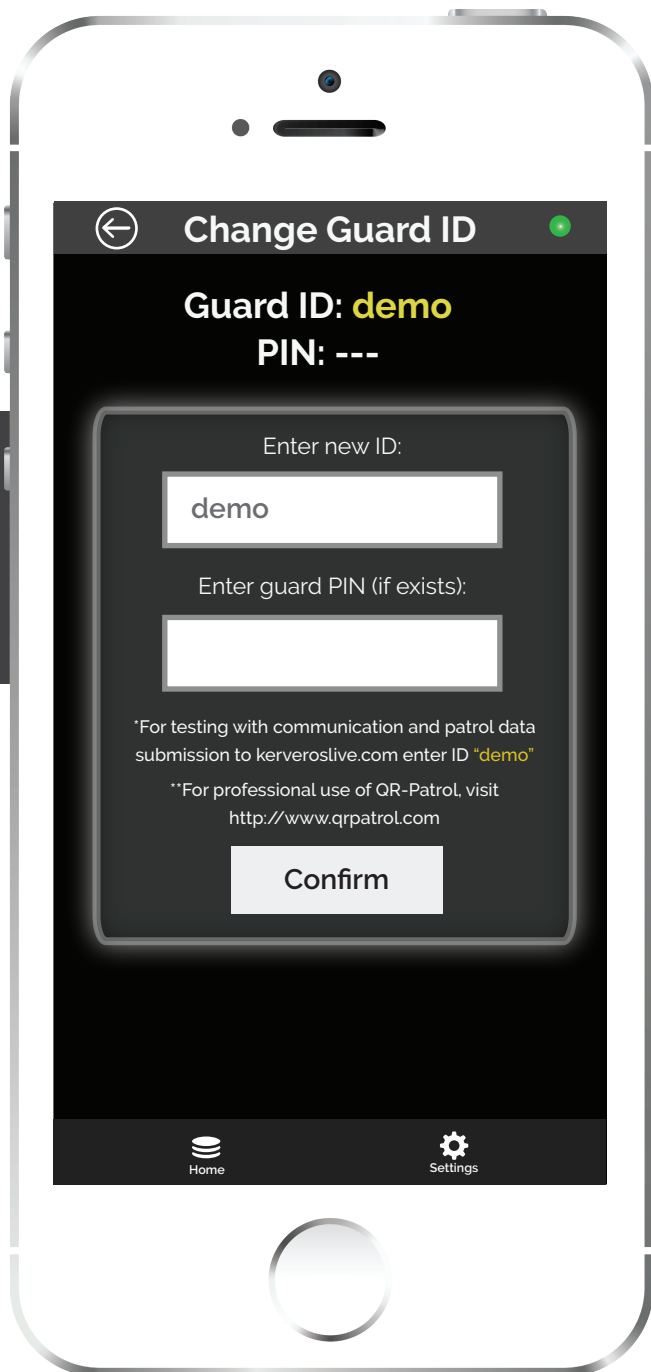
✓ Schedules



Return on the main screen and press **Schedule** button. A list of the schedules assigned to you appears. Each schedule includes the checkpoints along with the time interval in which the scan must occur and the exact action to be taken.

The checkpoints and all the necessary actions have been assigned via the web application by the people who manage the guard tours and assign tasks to the guards.

✓ Change guard ID



From the main screen select **Change guard ID**. A pop up window appears. Enter new ID and PIN and press Accept in order to change credentials.

Change guard ID is useful in the following cases:

- Give the smartphone to another guard
- Stop demo mode of application and use specific guard ID.

✓ Assign checkpoints

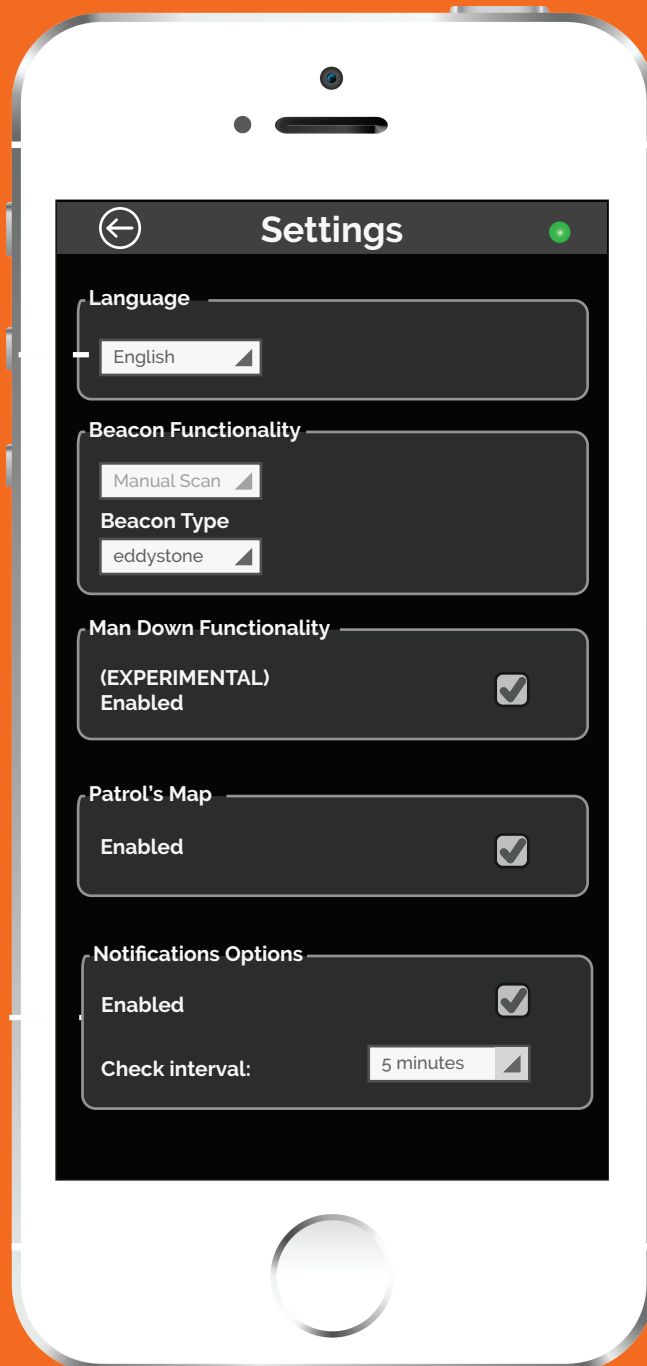


Return on the main screen and press **Checkpoint assignment** button. For each QR-code/NFC tag / beacon add a description and assign a unique site code.(Site is the specific asset, e.g. building on which the label will be placed - **input **the same site code** you added on web application in the clients sites list section**).

✓ Settings

Select language:

- English
- Ελληνικά
- Français
- Deutsch
- Dansk
- Suomi
- Nederlands
- Italiano
- Español
- Português
- Русский



The rest settings can be configured only through the web application

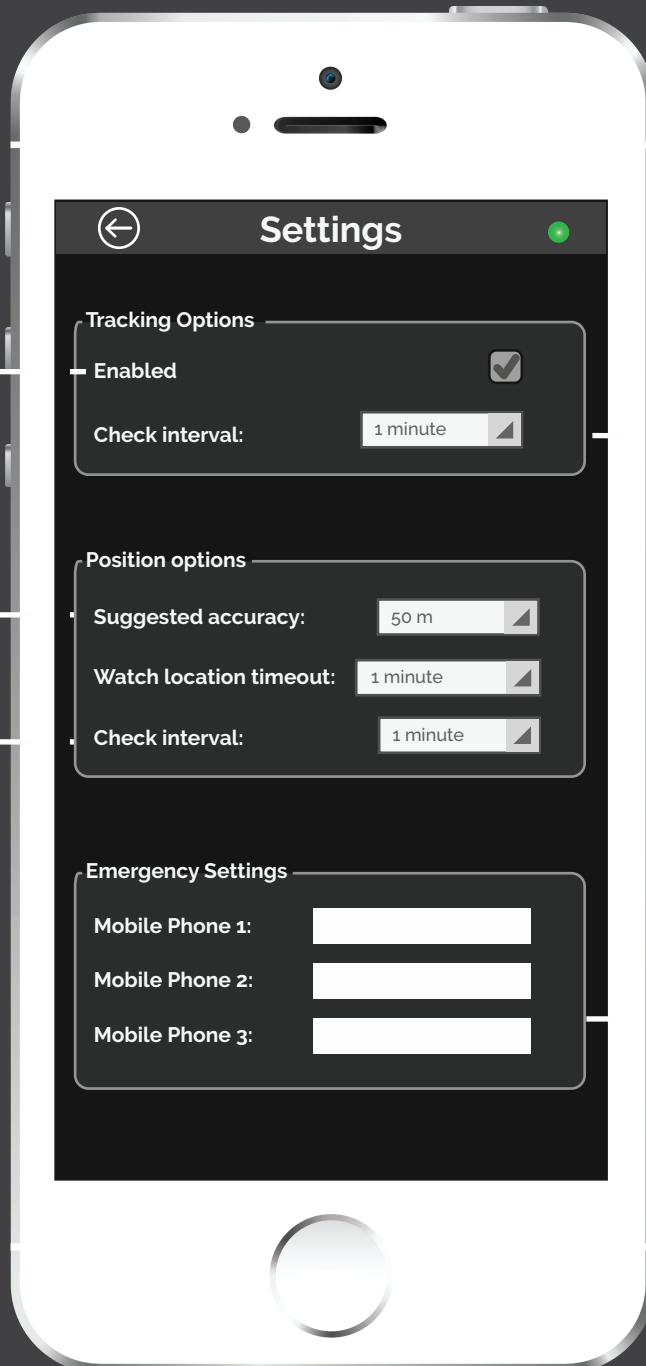
The time interval to display unsent event notifications

✓ Settings

Enable tracking from the web app so as the guards' position is visible on the map of the web application

The accuracy of GPS tracking

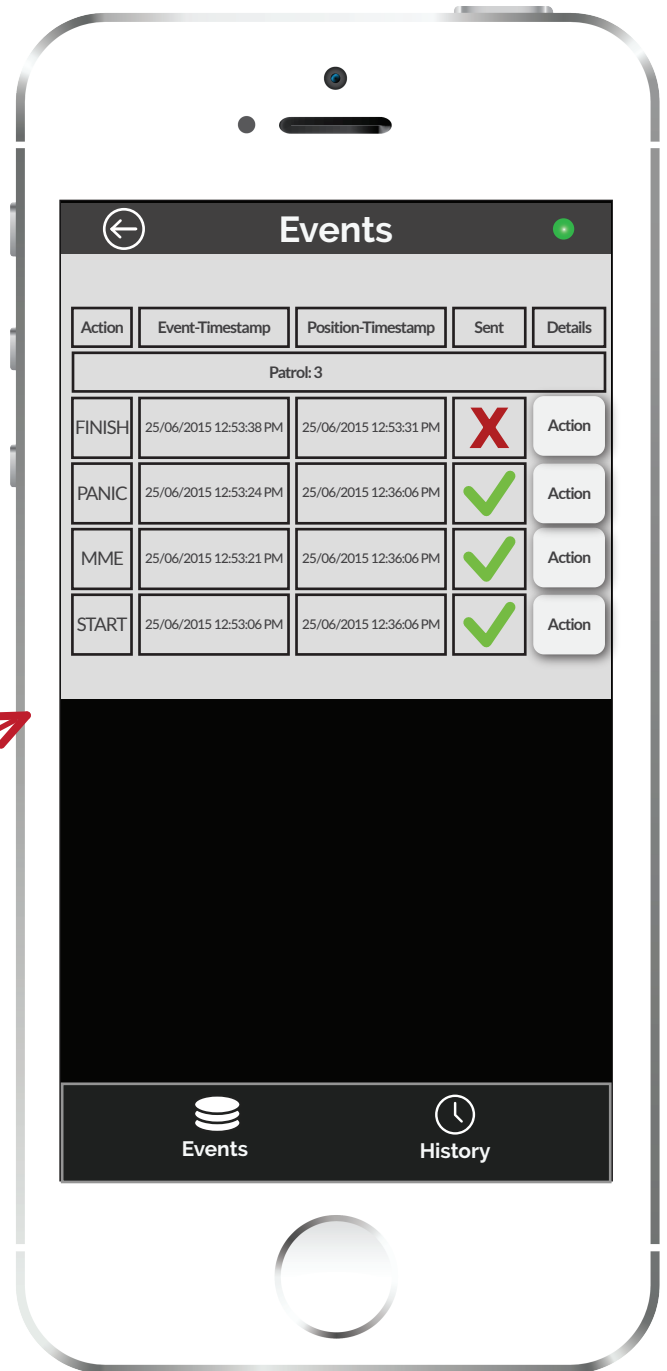
Time interval between position updates



Time to attempt to get position data from the device before retrying

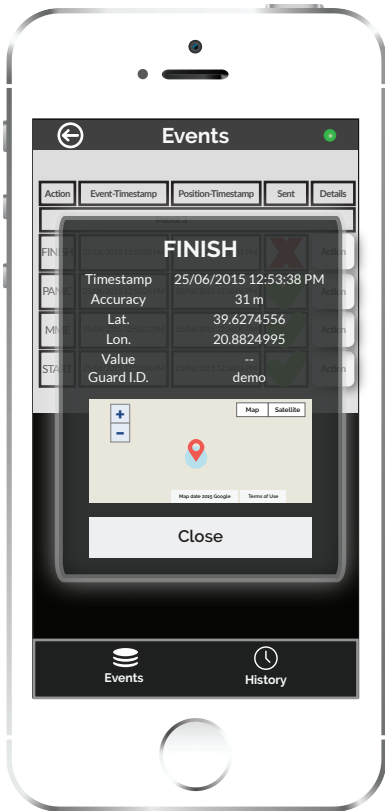
Set up to 3 mobile phone numbers through the web application to send SOS alerts

✓ Events



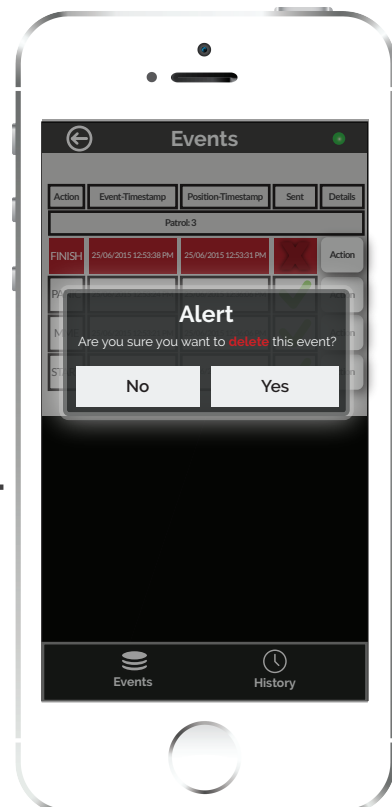
- Return to the main screen and select **Events** from the Navigation Bar. The Events screen appears and all the events can be viewed via the smartphone mobile application.

✓ Events



By pressing View on the right of each schedule, you can view details and position data for each recorded action.

In addition, you can delete unsent events that appear in the events screen by pressing on delete button.



✓ Resources

Video presentation



Brochures

[QR-Patrol | Your Guards online](#) [View](#)

[QR-Patrol | A guard tour system](#) [View](#)

Other resources

Useful links

QR-Patrol	<input checked="" type="checkbox"/>	FAQ	<input checked="" type="checkbox"/>
Free test	<input checked="" type="checkbox"/>	Blog	<input checked="" type="checkbox"/>

QR-Patrol guard tour system

